

PRIVACY POLICY

1. Introduction

This Privacy Policy explains how we collect, use, and protect the personal data of users who contact us through the contact form on our website.

We are committed to protecting your data in accordance with the General Data Protection Regulation (EU 2016/679 - GDPR) and Greek legislation.

2. What data we collect

When you complete the contact form, we collect the following information:

- Full name
 - Email
 - Phone number
 - Message / Content of inquiry
 - Any attached files you upload
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3. For what purpose we use the data

We use your personal data exclusively for:

- Contacting you and responding to your message
- Providing our services
- Customer service
- Website management and improvement

We do not use your data for advertising purposes without your prior express consent.

4. Legal basis for processing

The processing of your data is based on:

- your consent (through the checkbox), and
 - our legitimate interest in responding to your requests.
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5. Who has access to the data

Access to the data is limited to:

- Company personnel

We do not transfer your data to third parties for commercial purposes.

6. Retention period

We keep your data only for as long as necessary to serve your request and for a reasonable period for record-keeping purposes, or until you request its deletion.

7. Your rights

You have the following rights:

- Right to rectification
- Right to erasure ("right to be forgotten")
- Right to withdraw consent at any time

To exercise your rights, please contact us at: contact@diasgalerakis.gr

8. Data security

We take all necessary technical and organizational measures to protect your personal data against loss, alteration, leakage, or unauthorized access.

9. Cookies

The website may use cookies for its proper operation.

10. Contact

For any questions regarding this Privacy Policy, you may contact us at:
marketing@diasgalerakis.gr